WASHINGTON COURTS
ADMINISTRATIVE OFFICE OF THE COURTS

Courts of Limited Jurisdiction Case Management System (CLJ-CMS)

GARRET TANNER, PROJECT MANAGER
February 28, 2025

Project Scope

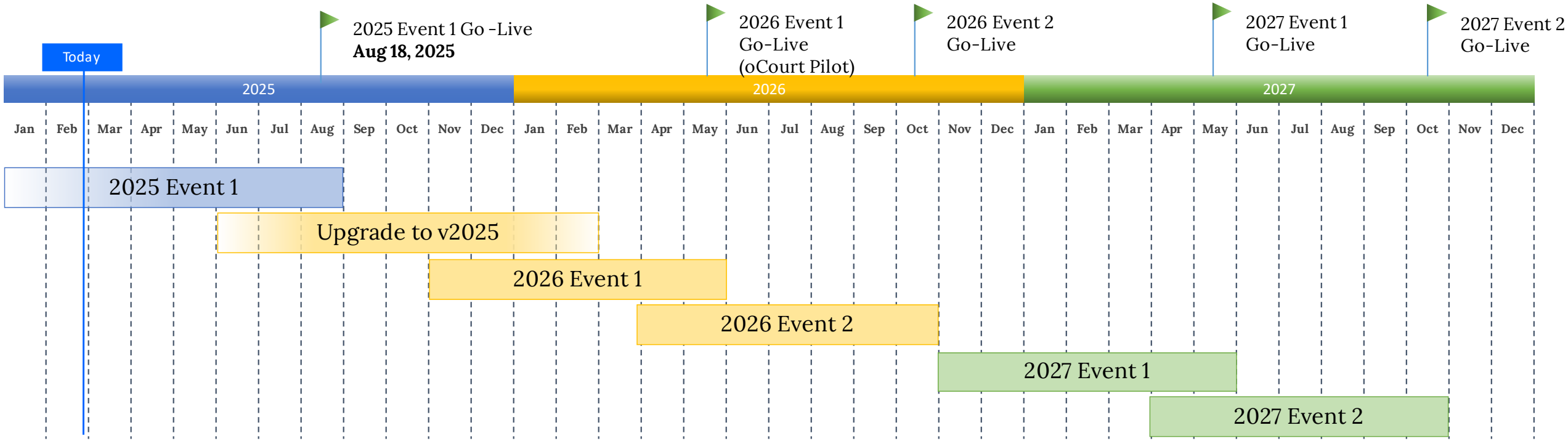
- Three Components
  - eFile & Serve
  - Enterprise Justice
  - Enterprise Supervision

Updated Project Approach

- 2025 Event 1
  - 20 District & Municipal Courts*
- Enterprise Justice upgrade to version 2025
- 2026 Event 1
  - 18 District & Municipal Courts*
  - 11 Traffic Violations Bureaus
- 2026 Event 2
  - 33 District & Municipal Courts*
- 2027 Event 1
  - 25 District & Municipal Courts*
- 2027 Event 2
  - 20 District & Municipal Courts*
  - 2 Traffic Violations Bureaus

* And Probation departments

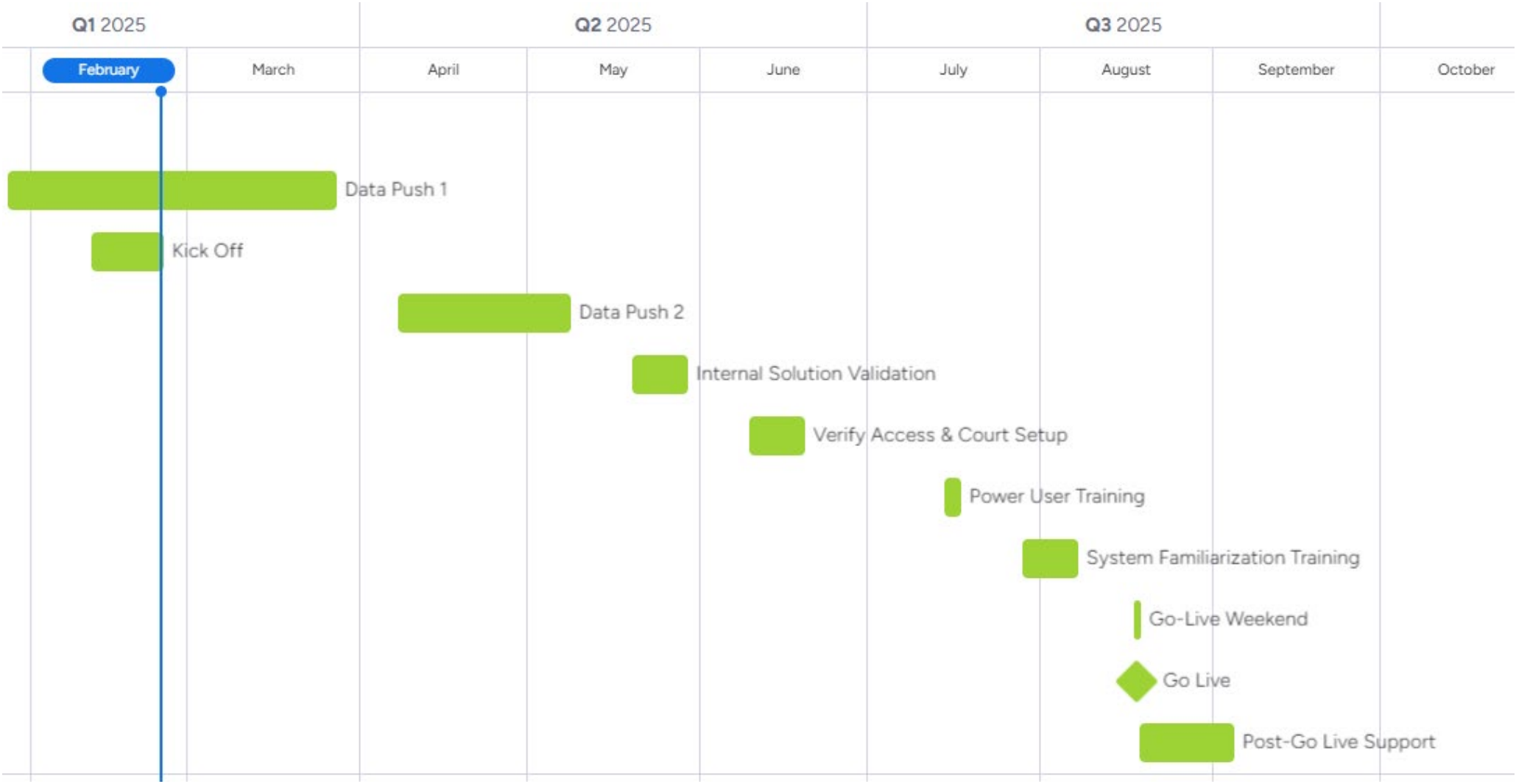
Updated Project Approach



2025 Event 1

- Adams District (Othello and Ritzville) and Probation
- Airway Heights Muni and Probation
- Benton District and Probation
- Blaine Muni and Probation
- Clallam County (Forks and Port Angeles) and Probation
- Everson-Nooksack Muni
- Ferndale Muni
- Lincoln District and Probation
- Lynden Muni
- Othello Muni
- Pasco Muni and Probation
- Sumas Muni
- Upper/Lower Kittitas District and Probation
- Walla-Walla District and Probation

2025 Event 1


Q1 2025
Q2 2025
Q3 2025
February
March
April
May
June
July
August
September
October
Data Push 1
Kick Off
Data Push 2
Internal Solution Validation
Verify Access & Court Setup
Power User Training
System Familiarization Training
Go-Live Weekend
Go Live
Post-Go Live Support

Project Outreach 2025

Statewide Outreach Sessions

- ✓February 26, Vancouver
- April 9, Yakima
- June, Spokane
- August / September, Marysville

Online System Demonstrations

- March 4
- June 3
- August 28
- November 4

Work in Progress

- Tacoma Municipal Support (ongoing)
- Fircrest-Ruston Support (ongoing)
- Early Adopter Support (ongoing)
- 2025 Event 1 Kickoff (through 2/27)
- Enhancements & Bug Fixes to support 2025 Event 1
  - Enhancements to be delivered in March, May, and June
  - Bug fixes to bd delivered in February, March, April
- Enterprise Justice version 2025 Upgrade Planning

Project Issues – February 2025

Active Issues	
Issue	Mitigation
Local Rule – In order for eFiling to be mandatory, courts need to enact the rule or make eFiling mandatory.	(April 5, 2022) DMCJA is championing a Statewide rule for mandatory eFiling. Courts will need to enact a local rule in the meantime.
Staffing / Hiring – CLJ-CMS has been unable to fill several key positions.	**(February 24, 2025) CLJ-CMS recruiting efforts are ongoing.**
WSP Law Table Updates – WSP needs to update their law tables to accept two versions (one for JIS Courts and one for Enterprise Justice Courts).	(November 20, 2024) Fixes have been delivered from the vendor. Testing was impacted due to AOC System Outage but has been resumed as of 11/18.
OCourt Pilot Integration – AOC's Enterprise Integration Platform project is underway. It is possible that the OCourt pilot integration will not fulfill requirements or expectations. This puts current OCourt dependent courts at risk.	**(February 6, 2025) The oCourt Pilot will be delayed to 2026 due to the Enterprise Justice v2025 upgrade.**

Project Risks – February 2025

Total Project Risks			
Low Probability	Moderate Probability	High Probability	Closed
1	3	0	20

High Risk Status		
Risk	Probability / Impact	Mitigation
Court Learning Curve – It is expected that some users will experience short-term reduced efficiencies when compared against more established legacy systems.	Moderate / Moderate	(November 20, 2024) Feedback from User Training is positive for those courts that were able to dedicate time to it. AOC System Outage from 11/4 to 11/18 have impacted users' ability to practice what they learned so the long-term effectiveness of training is yet to be seen. Additional job-aids and reference materials have been built and delivered to all courts to mitigate.

Project Risks – February 2025

High Risk Status		
Risk	Probability / Impact	Mitigation
Performance Issues – System performance must meet user expectations. The legacy systems are well established and very fast, and the new systems must be performant.	Moderate / Moderate	(November 20, 2024) System performance with EA courts live has been acceptable. Efforts are being made to further enhance system performance.

Project Risks – February 2025

High Risk Status		
Risk	Probability / Impact	Mitigation
Enterprise Justice Upgrade – CLJ-CMS will need to plan to take a system upgrade some time in 2025.	High / High	**(February 6, 2025) Tyler has recommended CLJ-CMS upgrade to Enterprise Justice version 2025 starting in 2025. Pilot, Early Adopter, and 2025 Event 1 courts will get the upgrade in early 2026. 2026 and 2027 courts will be implemented on version 2025.**

Next Steps

Milestone	Date
2025 Event 1 Implementation	Ongoing
Project Outreach Session – Online Demo	March 4
Project Outreach Session – Yakima	April 9

Independent Quality Assurance Update

ALLEN MILLS, BLUECRANE, INC.